



**Thermal Systems KWC Ltd.**

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September 3, 2008

SKB Videography  
10411 Fairmount Drive SE  
Calgary, AB T2J 0S6

Dear Steve,

Thank you for all the time and effort that was put in to making our Employee Orientation video. Having never undertaken a project such as this before, we were unsure what we were getting into. You made the process painless and the final result is exactly what we were looking for.

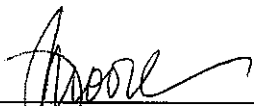
I appreciate the fact that you insist on getting things right, even if that means another trip to site to get more footage. Your professionalism and attention to detail do not go unnoticed, and your patience with the process itself is much appreciated.

I would not hesitate to recommend your services, and if we decide another video is required, you will be the first to get a call.

Thanks again Steve – it has been a pleasure working with you.

Yours truly,  
**THERMAL SYSTEMS KWC LTD.**

Per:

  
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Tara Moore  
Corporate Resource Manager