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August 2006

Steve Blackwell
SKB Videography
Calgary, Alberta

Re: Quinn Orientation Video

Dear Steve,

Thank you for all your support and effort within the creation of our new Quinn Orientation Video. The final product is outstanding, and will add value in terms of demonstrating professionalism when introducing new employees to Quinn.

Your field casualness and office professionalism created for both comfort and focus when required. The field personnel were allowed to naturally go about their business creating for real life footage of our everyday activity. The support and guidance you offered in creating the script, and video shot list, during the editing stage and into the final product was reflective of your experience in your industry. Your contacts in the videography field were also very professional and provided service excellence.

While a quality product such as this may invoke thoughts of an onerous timeline, with high costs and work impacts, your support facilitated a timely, quality package, all within your original cost estimate. The flexibility you have demonstrated throughout this project speaks to your professionalism and understanding of customer needs.

Steve we hope to continue our relationship in the future, and see the potential for your services within additional training, promotional, and worker retention strategies.

Thanks again for all your services to date.

Sincerely

George Van Dorp
Quinn Contracting Ltd.
Parkland District Manager